

Digital RFAI Availity training

In collaboration with Availity, we've developed self-paced training for your organization's administrators about how to update the Medical Attachment registration.

Care providers enrolled in the Medical Attachments applications on Availity Essentials can now take advantage of faster claims processing through Digital Request for Additional Information (Digital RFAI). Receive digital notifications faster when additional documents are needed to process member claims.

Availity administrators can use this [link](#) to view the training on demand for *Digital Request for Additional Information: Pre-check for Administrators*.

We have also developed an enhanced training session for associates responsible for sending attachments. This training walks through the Attachments Dashboard and many of the unique features that make the dashboard most efficient.

Use this [link](#) to register for live trainings or to view the training on demand for *Learn How to Submit Digital Requests for Additional Information (RFAI)*.

Register today!

- June 11, 2024, from 2:30 to 3:30 p.m. ET
- June 13, 2024, from 2:30 to 3:30 p.m. ET

Take advantage of the secure and streamlined experience to access the information you need anytime on the Availity Essentials platform.