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Colorado Community Health Alliance (CCHA) | Health First Colorado (Colorado's Medicaid Program)

## Streamline Your Workflow: Submit BH Authorizations Through Availity Essentials

Save time and speed up care by submitting Federal Employee Program (FEP) behavioral health (BH) preapprovals through Availity Essentials.

### Using Availity Essentials for Preapproval is Simple

Ask your organization's Availity Essentials administrator to ensure you have the Authorization role assignment so you can access the application. Then, log in at <https://Availity.com>, select **Authorizations and Referrals**, and navigate to the *Patient Registration* tab.

You can create an account at <https://Availity.com> if you do not already have one.

### Contact Us

Availity Chat with Payer is available during normal business hours. Get answers to your questions about eligibility, benefits, authorizations, claims status, and more. To access Availity Essentials, go to <https://Availity.com> and select the appropriate payer space tile from the drop-down. Then, select **Chat with Payer** and complete the pre-chat form to start your chat.

For additional support, visit [CCHAcares.com/contact](https://CCHAcares.com/contact) > I am a Provider.