



Working Together to Improve the
Health & Well-Being of Health First Colorado
(Colorado's Medicaid Program) **Members**



Serving Boulder, Broomfield, Clear Creek, El Paso, Gilpin, Jefferson, Park and Teller Counties

CCHA COVID-19 Alert

Behavioral Health Telemedicine Services during COVID-19 State of Emergency

Updated March 23, 2020

Colorado Community Health Alliance (CCHA) is committed to continuing to meet the needs of our Health First Colorado (Colorado's Medicaid Program) members, providers, community partners, employees and vendors during the presence of [COVID-19](#) in Colorado.

CCHA supports the use of telemedicine to deliver quality behavioral health (BH) services to our members during the COVID-19 state of emergency.

During the COVID-19 state of emergency, in alignment with State policy, CCHA will adopt an expanded definition of telemedicine to include telephone only and live chat modalities effective immediately. [See the CCHA BH telemedicine guidance here.](#)

For additional guidance and resources, see our new COVID-19 Provider Resource Center on CCHAcares.com/ProviderTools.

Any major updates to CCHA operations will be posted on our website at CCHAcares.com/COVID-19.

Webinar

Join one of the webinars below to learn about the temporary BH telemedicine changes.

Webinar Option #1: [Click here to register for Mar 24, 2020 at 12:00 p.m.](#)

Webinar Option #2: [Click here to register for Mar 26, 2020 at 12:00 p.m.](#)

***Not able to join?** A recording of the webinar will be made available on CCHAcares.com.*

Content presented at the webinars will be the same; no need to attend both. Due to the high number of anticipated participants, questions and answers will

be accepted via chat only. All participants joining by phone will be muted.

State & Federal Resources

- [Centers for Disease Control and Prevention \(CDC\) COVID-19 Resource Center](#)
- [Colorado Department of Healthcare Policy and Financing \(HCPF\) Resource Center](#)
- [Colorado Department of Public Health and Environment \(CDPHE\) COVID-19 Resource Center](#)

