



Working Together to Improve the
Health & Well-Being of Health First Colorado
(Colorado's Medicaid Program) **Members**



Serving Boulder, Broomfield, Clear Creek, El Paso, Gilpin, Jefferson, Park and Teller Counties

CCHA COVID-19 Alert

Colorado Community Health Alliance (CCHA) is committed to providing Health First Colorado (Colorado's Medicaid Program) providers the most up-to-date information during the COVID-19 public health emergency. In this communication we have included the following information:

- Colorado Medical Society Webinar: Limiting the Financial Impact on You and Your Practice, April 3, 2020
- Financial Support Guide Coming Soon
- Behavioral Health Telemedicine Guidance & Recorded Webinar Available
- Telemedicine Service Providers
- Alternative Payment Model (APM) Postponed
- New Resource for Communicating with Your Patients
- Colorado COVID-19 Relief Fund
- Personal Protective Equipment Resources
- Free Government Phone Service
- Public Health Resources

**Updates to our operations will be posted to
CCHAcares.com/COVID-19.**

Colorado Medical Society Webinar: Limiting the Financial Impact on You and Your Practice

The Colorado Medical Society is hosting a webinar on **Friday, April 3 at 12 p.m.** to share information about financial assistance available to your practice. [Click here](#) to register. An archived version will be available on the CMS COVID-19 webpage, www.cms.org/covid-19.

- Business Interruption (loss of income) Options
- Navigating Small Business Loan Process - What physicians should know...
- Workforce Loss Mitigation
 - Furloughing Workers
 - Workers Compensation Concerns
 - Group Benefits
 - Cyber Liability - Telemedicine

- Grace Periods and Loan Forgiveness

Financial Support Guide Coming Soon

CCHA is working on a financial support guide that will distill state and federal funding opportunities available for practices. We look forward to sharing the document with you soon.

Behavioral Health Telemedicine Guidance

During the COVID-19 state of emergency, in alignment with State policy, CCHA will adopt an expanded definition of telemedicine to include telephone only and live chat modalities effective immediately.

- [View the CCHA BH telemedicine guidance, updated March 26, 2020](#)
- [View the CCHA BH telemedicine guidance webinar, updated March 26, 2020](#)

For additional guidance and resources, go to CCHAcare.com/ProviderTools > **COVID-19 Provider Resources**.

Telemedicine Service Providers

If your practice does not already have a telemedicine provider, there are many to choose from that have varying levels of functionality. Below are three telemedicine providers you may want to consider.

- [CallMyDoc](#)
- [Doxy.me](#)
- [Vidyo](#)

CCHA does not endorse one telehealth provider over another; each practice's needs may be different and influence their product choice.

Alternative Payment Model (APM) Postponed

Due to shifting priorities related to COVID-19, the Colorado Department of Health Care Policy and Financing (HCPF) has [suspended all activities related to the Alternative Payment Model \(APM\)](#) until further notice. Therefore, there will be no further data collection for 2019 structural and eQIM measures. HCPF will not make rate adjustments on July 1, 2020 based on 2019 performance and will continue enhanced funding for certain primary care codes. Please contact your coach or Providers@cchacares.com with any questions.

New Resource for Communicating with Your Patients

CCHA has developed a new template message for communicating with patients about COVID-19. This [sample message](#) can be used to notify patients of your operations and COVID-19 symptoms to be aware of.

Colorado COVID-19 Relief Fund

Last week, [Governor Jared Polis announced](#) the launch of joint efforts to raise relief funds to address this public health crisis. [Help Colorado Now](#) has raised \$7.7 million dollars and the grant process is open. Those interested, including small businesses, in applying for relief funds up to \$25,000 can apply [here](#).

Personal Protective Equipment Resources

If your practice is experiencing a shortage in personal protective equipment (PPE), please contact your [local public health agency](#) or [county emergency manager](#) for assistance.

Free Government Phone Service

Lifeline is a government program that subsidizes phone or internet services for low-income consumers, ensuring everyone can stay in touch. The Lifeline program is only available to eligible consumers who can provide documentation demonstrating eligibility for the program. Only one Lifeline benefit is available per household, either wireless or landline.

Direct your patients to [Nationalverifier.servicenowservices.com/lifeline](https://nationalverifier.servicenowservices.com/lifeline) to see if they qualify.

State & Federal Resources

- [Centers for Disease Control and Prevention \(CDC\) COVID-19 Resource Center](#)
- [Colorado Department of Healthcare Policy and Financing \(HCPF\) Resource Center](#)
- [Colorado Department of Public Health and Environment \(CDPHE\) COVID-19 Resource Center](#)



